



T H Y M E

Head Spa Therapist

This is an incredibly exciting opportunity for an experienced Head Spa Therapist to join the Meadow Spa team, working with a product range that is exclusive to Thyme. A unique destination set in 150 acres of Cotswold countryside with hotel, restaurants, bars, retail, farm, gardens, event space, cookery school and spa (open to resident and non-resident guests).

The ideal candidate will be professional and well-groomed at all times, a team player with the ability to work within a 5-star environment providing treatments at a consistently high level. It is essential that the candidate can work flexible hours including evenings and weekends.

We are looking for:

Skills:

- Minimum of 2 years' experience in the Beauty/Spa Industry
- NVQ Level 3/ CIBTAC and/or CIDESCO Qualification is essential
- Excellent customer service, communication skills
- Efficient, organised and motivated
- Knowledgeable, enthusiastic and passionate about developing skills
- The ability to deliver an exceptional spa treatment going beyond the guest's expectations
- To lead and motivate a small team

Duties:

- Working closely with the Spa Manager to develop the therapist team
- To deliver in-house training/mentoring therapists in treatments and product sales
- Ensure that the brand standards, customer journey and treatments are exceptional at all times
- Active role in delivering the highest standards of spa treatments
- To take on operational duties i.e. front of house/reception – a good level of numeracy and literacy is required
- Managing retail targets, motivating the team to achieve targets
- Take on the role of duty manager in the absence of the Spa Manager
- Maintain very high standards all round, with the rooms and surrounding as well as ensuring the therapists are to the correct standard
- Management of stock control and orders

Benefits:

- Competitive salary
- Staff discounts on certain Thyme products
- Beautiful working environment and friendly team
- Exciting, growing business offering excellent training and progression.

To apply for this position, please send an up-to-date CV and covering letter recruitment@thyme.co.uk

'Our village within a village'
Thyme includes our hotel, Ox Barn restaurant,
Meadow Spa, Cookery School, The Baa, shop, farm & kitchen garden,
Tithe Barn private event space
and village pub – The Swan

www.thyme.co.uk